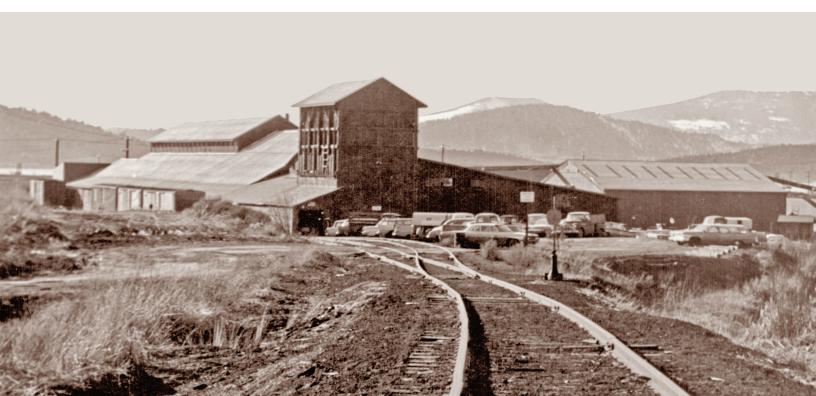


## ABOUT JELD-WEN

### DEDICATION FROM DAY ONE

Since 1960, when JELD-WEN began with one millwork plant, we've been dedicated to crafting windows and doors that enhance the beauty and functionality of your home. Today we continue that tradition with products that are durable and well-designed. It's the result of innovation as a driving force in all that we do.

In addition to responsible reforestation practices, we reuse and recycle as much of our raw resources as possible. Innovation is also at the heart of our design and manufacturing process. With JELD-WEN, you can expect products that are more than just beautiful on the outside. The inner workings of our windows and doors are engineered to function for years to come.





## TABLE OF CONTENTS

AN UNBEATABLE COMBINATION	4
WHY JELD-WEN?	5
AURALAST®	7
HOW DO WINDOWS & PATIO DOORS INFLUENCE STYLE?	8
REPLACE, REMODEL OR BUILD	10
W-5500 <sup>™</sup> WINDOWS Casement & Awning	12 13
Double-Hung	14
Horizontal Sliding and Fixed, Radius, Geometric	15
Radius Top & All Wood	16
Double-Hung Replacement	17
CUSTOM™ WOOD WINDOWS	18
Casement and Raius Top, Push Out	19
Awning	20
Double-Hung amd Double-Hung Replacement	21
Horizontal Sliding and Fixed, Radius, Geometric	22
All Wood	23
PATIO DOORS	24
W-5500™ & Custom™ Wood Sliding	25
W-5500 <sup>™</sup> & Custom <sup>™</sup> Wood Swinging	26
W-5500 <sup>™</sup> & Custom <sup>™</sup> Wood Folding	27
DESIGN IN SIX EASY STEPS	28
One: What Type of Product?	30
Two: Choose Your Glass	32
Three: Exterior & Interior Options	34
Four: Choose Your Hardware	37
Five: Divided Lites and Blinds Options	40
Six: Screens Technology	42
WARRANTY	44

## AN UNBEATABLE COMBINATION

For more than 50 years, people have relied on Menards to help improve and maintain their homes. One of the best ways to do that is with windows and patio doors that are thoughtfully engineered and well built. That's why Menards partners with JELD-WEN, a window and door industry leader providing innovation, style and energy efficiency.

JELD-WEN offers the designs, colors and finishes to complement the style of any home, and their attention to detail ensures years of worry-free performance. In this catalog, you'll see a wide range of options including the W-5500<sup>™</sup> Series, with many style and aesthetic choices and the Custom<sup>™</sup> Wood series that can provide a look like no other. Couple those choices with the trustworthy expertise of Menards team members, and you're sure to find the window and patio door that's exactly right.

Whether you prefer traditional or modern windows or patio doors, you can count on Menards and JELD-WEN to deliver.



## WHY JELD-WEN?

### GREAT VIEWS START WITH JELD-WEN

Your home is as unique as you are, and JELD-WEN offers hundreds of options to create exactly the style you're after. You can count on JELD-WEN® windows and patio doors to perform beautifully as well. Our standard clad color finishes (AAMA 2603/2604) are covered by a limited warranty for 10 years; the Custom™ Series commercial-grade finish (AAMA 2605) is warranted for 30 years.\* Interior finish options make it easy to coordinate with your home's trim, cabinetry and furnishings. It's your home, and we're honored to be a part of it.

## ENERGY EFFICIENCY DESIGNED TO LAST

Can a door or window be called high-performance? Definitely. Select JELD-WEN® wood windows and patio doors meet ENERGY STAR® certification requirements and offer increased thermal performance and weather resistance with significant energy advantages.

\*For complete warranty details, see pages 54-56







### SURFACE TO CORE PROTECTION

AuraLast® pine is a patented wood product that provides protection against wood rot, water damage and termites. This water-based process fortifies wood all the way to the core, providing an exclusive level of protection you'll only find through JELD-WEN.





### EASY ON THE ENVIRONMENT

Water-based treatment releases up to 96 percent fewer volatile organic compounds (VOCs) during the manufacturing process than traditional solvent-based methods.



### WET WEATHER PROTECTION

Whatever the climate, AuraLast® pine protects against water damage and rot like no other. Whether it's humidity, storms or dampness, AuraLast® pine stands up to the rigors of wet weather.



### TERMITE PROTECTION

Termites can be devastating to windows and doors, but not to those built with AuraLast® pine. It safely and effectively repels termites, preserving the beauty of your investment.







Pine wood window and patio door LIFETIME components and door frame components made with AuraLast® are backed with a Limited Lifetime Warranty.\*

Only JELD-WEN makes window and door products with solid pine AuraLast®.

<sup>\*</sup>For complete warranty details, see pages 54-56

## HOW DO WINDOWS AND PATIO DOORS INFLUENCE STYLE?

WINDOWS AND PATIO DOORS CAN MAKE ALL THE DIFFERENCE IN HOW YOUR HOME FITS AN ARCHITECTURAL STYLE OR ERA. AND JELD-WEN DELIVERS.







### CRAFTSMAN

Simple shapes and natural materials help define this late 19th century style. JELD-WEN offers multiple window and patio door options that combine this traditional look with modern conveniences. Choose from wood species and colors that complement features like exposed roof rafters, beamed ceilings and built-ins. Stained and leaded glass options are also available.

### COLONIAL

From Georgian to Queen Anne to colonial revival, this New England style has remained popular for hundreds of years. You'll find an array of windows and patio doors to create a revival of your own: classic double-hung windows with divided lite options. Small casement windows. Fixed radius windows over the front door. They're all available with JFI D-WFN

### COTTAGE

Charming, cozy and welcoming, a cottage-style home can be a small weekend getaway or a larger place designed for comfort and casual living. Light colors and different wood species mingle together nicely here with windows of all shapes and sizes nestled throughout. With JELD-WEN, you'll find a variety of solutions for windows and patio doors that accent your decor in this home style.







### MODERN

Clean lines, open spaces and large expanses of glass are hallmarks of the modern style. JELD-WEN helps deliver with a range of products that enhance this minimalist approach to design. Choose from unique wood species, high-end finishes and oversized windows and patio doors that blur the line between indoors and outdoors.

### RANCH

From simple to sprawling, the ranch home has long been a staple of American architectural style. Its long profile and low roofline make it ideal for wide picture and casement windows, while interior living areas can be opened up to the outdoors with expansive windows and patio doors.

### YOUR HOME STYLE

Not all homes fit neatly into one particular category, which is why JELD-WEN offers the widest range of windows and patio doors to accommodate even the most eclectic home. Together with a Menards team member, you're sure to find the sizes, shapes, materials and colors that are right for your home.

## REPLACE, REMODEL OR BUILD

### A PRODUCT FOR EVERY PROJECT

Whether you're building the home of your dreams from the ground up, remodeling for a dramatic new look in your current home or simply replacing existing windows or patio doors, JELD-WEN offers exactly what you're looking for.

JELD-WEN replacement products create a brand new look that is simply beautiful. In addition, our installation kits make quick work of the project.

Remodeling with JELD-WEN is a great choice as well, with multiple options to open up spaces and bring in light and ventilation. Matching the look and color of your home is easy, with colors and styles to coordinate and complement.

For new construction, JELD-WEN provides window and patio door options to create a one-of-a-kind home. Efficiency, beauty and performance are built into everything we make, including custom products and sizes.



## W-5500<sup>™</sup> SERIES

- Offers the most complete product selection and on-trend options
- More wood, color, finish and glass options
- Built with thicker, more durable stiles and rails; beautiful design and construction
- Blinds between the glass offering on many standard size casement and awning windows with six optional colors
- Constructed of ponderosa pine protected by AuraLast® pine
- Backed by a 20-Year Limited Warranty\*



## CUSTOM<sup>™</sup> WOOD SERIES

- Our luxury series that can help you design a space as unique as you are
- More interior wood species choices, plus custom species
- Innovative opening mechanisms, large sizes and unique shapes
- Standard commercial-grade finish that meets or exceeds the AAMA 2605 requirements
- Perfect for new construction and remodeling
- Painted aluminum finish with a 30-Year Limited Warranty\*



\*For complete warranty details, see pages 54-56





## CASEMENT

A clean, modern design that maximizes ventilation. A push out casement option is also available.

- Extruded cladding
- Multiple lock points
- Blinds between the glass in six color options available with many standard-size casement windows





### AWNING

A versatile option for many architectural styles, the awning window provides an intriguing look alone or when grouped with other window types.

- Extruded cladding
- Dual locking arms
- Blinds between the glass in six color options available with many standard-size awning windows



Also available with push out operation.



## DOUBLE-HUNG

This traditional style includes a unique feature: concealed jamb liners inside and out that give the window a clean, uniform look.

- Extruded cladding
- Easy-clean sash with tilt latch







## HORIZONTAL SLIDING

Beauty, versatility and practicality come together in this clean, streamlined style.

- Extruded cladding
- Both sash slide

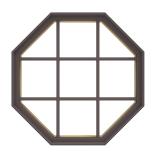


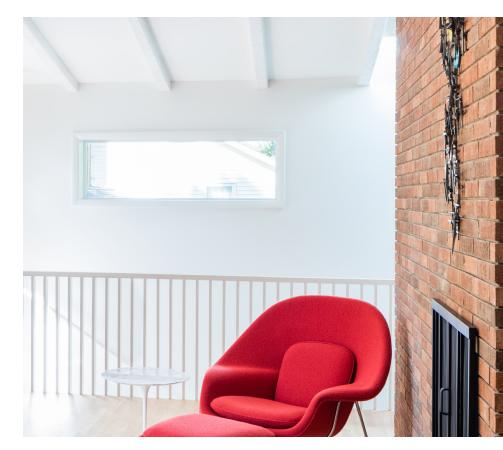


## FIXED, RADIUS AND GEOMETRIC

Add an air of distinction to any home, showcase beautiful views and create an intriguing look with other window types.

• Direct-set glass or fixed sash designs are available





## RADIUS TOP UNITS

A simple arch creates a focal point in this traditional style.





## ALL-WOOD EXTERIOR

Real wood inside and out, these windows can be painted or stained to suit any color palette. They are also a perfect choice for historical applications.

- Natural or primed exterior
- AuraLast® pine can be stained
- Available in casement, awning, double-hung, horizontal sliding, fixed, radius top units and patio doors





## D O U B L E - H U N G R E P L A C E M E N T

Easily upgrade old, single-pane sash windows using our sash replacement kit with insulating glass.

- Sash pack or 3-1/4" pocket frame
- Can be installed without replacing siding and mouldings









### CASEMENT

Hinged at the side to swing outward for full ventilation, these windows are built from AuraLast® pine or can be ordered in multiple wood species.

- Commercial-grade finish that meets or exceeds the AAMA 2605 requirements
- Painted cladding with 30-Year Limited Warranty\*
- Folded nesting handle





## RADIUS TOP AND PUSH OUT

Get the shape, size and style that's perfect for your home. These custom-made windows provide an architectural accent as well as great ventilation options.

- Available in many radius shapes and sizes
- Also available in a push out casement style, which operates with friction hinges





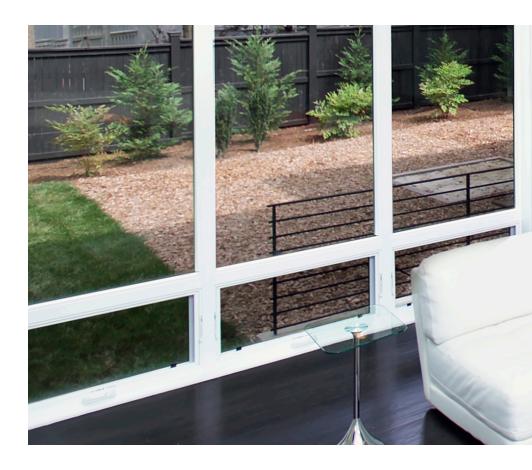


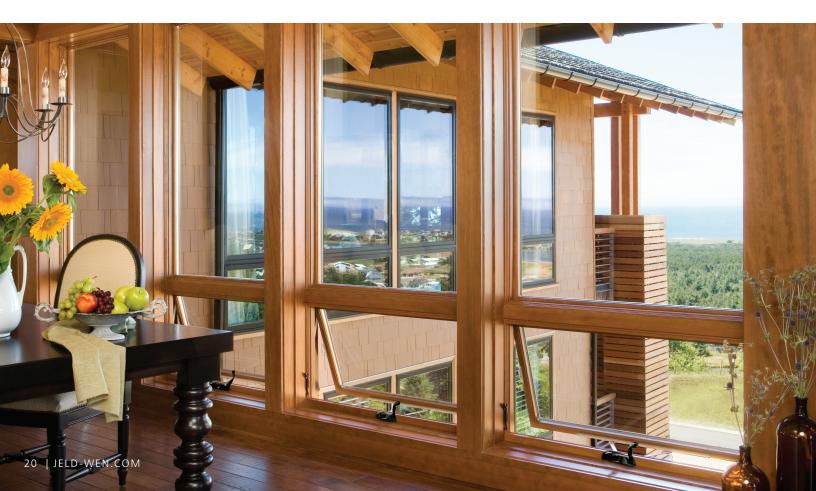
## AWNING

A great choice for rooms where a larger window might not fit, but light and fresh air are desired. Colors and other options make it match any style of home.

• Folded nesting handle or push out handle available







## DOUBLE-HUNG

These windows offer simple lines that suit most architectural styles. Both top and bottom sash slide vertically for ventilation.

- Optional 3-1/2" bottom rail to replicate historic design
- Optional concealed tilt latches
- Wood jamb liners





## DOUBLE-HUNG REPLACEMENT

Replace old windows with efficiency and beauty. These windows install easily and can be customized to match your tastes.

- Trim and frame kept intact during installation
- Install from inside your home





## HORIZONTAL SLIDING

Window sash are side-by-side and open horizontally with one sash remaining stationary. Choose from multiple wood species and clad colors.

- Features gliding sash for effortless operation
- Cam-lock features classic styling

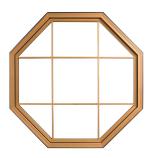




## FIXED, RADIUS AND GEOMETRIC

In some homes, 90° angles are not always the right solution. These windows provide different shapes, styles and options for a look that's truly unique.

- Perfect for emphasizing architectural features
- Available in almost any shape or design





# ALL-WOOD EXTERIOR WINDOWS

Real wood inside and out, these windows can be painted or stained to suit any color palette. They are also a perfect choice for historical applications.

- Available in casement, double-hung, awning, horizontal sliding, fixed, radius and geometric, operating segment head and patio doors
- Wood options: natural, primed, Douglas fir and mahogany











## SLIDING PATIO DOORS

## W - 5 5 0 0 TM

These sliding patio doors can be configured to fit most any space and architectural style. Color and other design options help them complement any home.

- Fiberglass sill and large diameter rollers for easy movement
- Available with narrow or wide stiles and rails
- Top-hanging screen available
- Blinds between the glass in six color options available with W-5500<sup>™</sup> sliding patio doors
- Optional multi-point lock hardware



## CUSTOM<sup>™</sup> WOOD

Even when closed, these elegant doors create an airy feeling of openness. The easy sliding operation is ideal for letting in light without giving up space for a swinging door.

- Options that match Custom<sup>™</sup> Series windows
- Available in 2- to 4-panel configurations, with wide or narrow stile and rail options





## SWINGING PATIO DOORS

## W - 5 5 0 0 TM

Constructed from AuraLast® pine, this classic style will look good for years to come.

- Available in multiple panel configurations
- Inswing and outswing style options
- Venting sidelite configurations available





## CUSTOM<sup>™</sup> WOOD

These doors are hinged at the right or left, but that's where the similarities to other patio doors stop. Choice of wood species, colors and hardware provide the custom look you're after.

- Available in Epic® Series for larger openings
- Options that match Custom<sup>™</sup> Series windows





## FOLDING PATIO DOORS

## W - 5 5 0 0 <sup>TM</sup>

Designed to integrate inside with outside,

these stylish doors create wide open spaces with flexible, functional operation.

- Multiple 2-, 3- and 4-panel designs available
- Hidden bottom roller hardware





## CUSTOM<sup>™</sup> WOOD

These one-of-a-kind doors are all about wide open spaces and bringing more of the outside in.

- Available in numerous designs and styles
- Fully customizable with numerous glass, grille, cladding, wood species and color options





# SIX EASY STEPS TO THE PERFECT WINDOW OR PATIO DOOR

JELD-WEN offers many styles, colors, sizes and options. And we make choosing your specific window or patio door as easy as it is to own one of these high quality, long-lasting products. It all begins at step one by selecting the type you'd like. From there, it's as simple as following the steps to choose your glass, interior and exterior options, hardware and further enhancements. There are hundreds of ways to configure JELD-WEN products and each one results in a work of beauty.







1

WHAT TYPE OF WINDOW OR PATIO DOOR?

Start with the basic shape and operation of the window or patio door you'd like.

Pages 38-39

CHOOSE YOUR

Clear, tinted, textured and more. The choices are many but the process is simple.

Pages 40-41

GLASS

EXTERIOR AND
INTERIOR
OPTIONS

Choose colors, wood species and trim to create just the look you're after.

Pages 42-44







## CHOOSE YOUR HARDWARE

Add elegance and security with a variety of finishes and styles.

Pages 45-47

## DIVIDED LITES, BLINDS, AND GLASS OPTIONS

Dress up a window or patio door with standard or custom options.

Pages 48-49

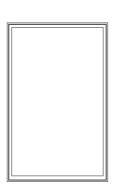
## SCREEN TECHNOLOGY

Design and ventilation options, beautiful views and no bugs. What could be better?

Page 50

WHAT TYPE OF WINDOW OR PATIO DOOR?





## CASEMENT

This window is hinged on either the left or right and opens wide for maximum ventilation. Frequently used in kitchens and bathrooms.

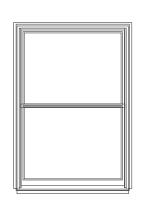
Pages 11, 15, 19, 25



## AWNING

Hinged at the top to open outward, these windows are often placed above doors. They also make great accent windows, providing light and ventilation.

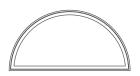
Pages 11, 15, 19, 26



### DOUBLE-HUNG

A popular choice in many homes, these windows have two operating sash which slide vertically past each other.

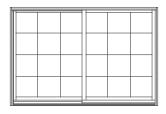
Pages 12, 16, 20, 27



FIXED, RADIUS AND GEOMETRIC

Create a focal point in any room with these non-operating windows. Available in many shapes and sizes, they work well above doors, fireplaces and more.

Pages 12, 16, 21, 28



## HORIZONTAL SLIDING

This window has many uses, including over kitchen sinks. Depending on style, one sash or both sash slide.

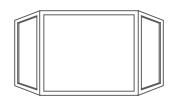
Pages 21, 28



### RADIUS TOP

An arched top adds visual appeal. The top sash is fixed in place while the bottom slides vertically.

Pages 22, 25



### BAYS AND BOWS

Create more space and add architectural interest with bay and bow windows. Bay windows extend a room outward, and bow windows create a gentle angle reminiscent of a curved wall.



## SLIDING PATIO DOORS

With a horizontal slide, these doors open wide for outdoor access. Multiple options help you create exactly the look you want.

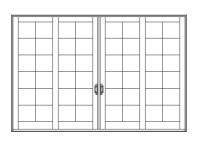
Pages 31-32



## SWINGING PATIO DOORS

Hinged at the side, these can be ordered as a single door or French doors. Choose from several hardware, color and finish options.

Pages 32-33



FOLDING PATIO DOORS

Designed to fit a variety of openings, these doors open like no other as they accordion fold to create wide openings and bring the outdoors in.

Page 34

## CHOOSE YOUR GLASS

## TEXTURED GLASS













Obscure

Seedy Reamy

Narrow Reed

Sandblasted

## TINTED GLASS













Clear Tinted

Gray Tinted

Bronze Tinted

Green Tinted

Bronze Reflective

Gray Reflective

Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

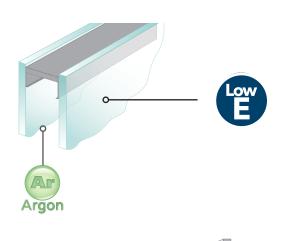


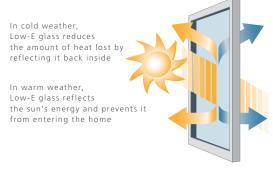
### ENERGY SAVING GLASS OPTIONS

### LOW-E INSULATING GLASS

Our high-performance Low-E insulating glass enhances energy conservation by helping homes stay cooler in the summer and warmer in the winter. Low-E provides more protection against solar heat gain, reduces condensation and helps limit fading of interior furnishings.







## TRIPLE PANE?

### **ENERGY STAR®**

Select JELD-WEN® windows and patio doors can be ENERGY STAR® certified, which means they exceed the minimum energy efficiency criteria for the climate region in which you



live. Ask an associate which products qualify. JELD-WEN has been a proud ENERGY STAR® partner since 1998.

### **DIRT-RESISTANT GLASS**

With the dirt-resistant glass option, you gain natural cleaning convenience. By harnessing the sun's UV rays (even when the sky is cloudy) to loosen dirt from the glass, rainwater can easily rinse away grime. No manual activation is required. Comes standard on our Custom<sup>™</sup> and W-5500<sup>™</sup> Series.

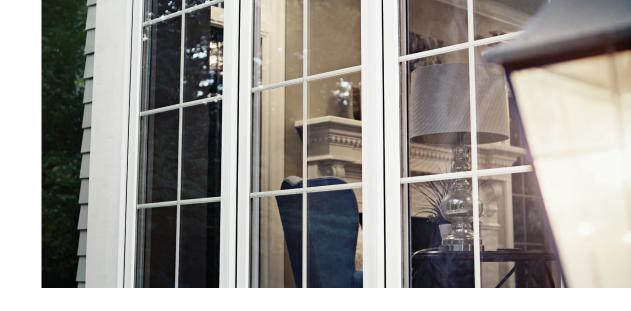
### **DUAL-PANE GLASS**

Energy efficiency is built into every JELD-WEN® window and patio door, starting with the dual-pane option. It's a tremendous value in insulating glass, with argon gas between panes as well as glass with triple layers of Low-E coating.

### PROTECTIVE FILM

Protective film comes standard on our Custom<sup>™</sup> and W-5500<sup>™</sup> Series. It is factory applied to both the interior and exterior surfaces of the glass. This means the glass surfaces will be reliably protected from debris and scratches that can occur during shipping and handling or at a construction site. So you won't need to spend extra time cleaning your new windows. What's more, it's easy to remove.

# EXTERIOR OPTIONS



### CLAD COLORS AVAILABLE IN ALL PRODUCT SERIES



## ADDITIONAL COLORS AVAILABLE IN CUSTOM™ SERIES







Bright Copper\*\*

Speckled Patina Copper\*\*

Hand-Rubbed Patina Copper\*\*

<sup>\*</sup>Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations. \*\*Available for sash only - not frame

### EXTERIOR WOOD OPTIONS









Auralast® Pine

Primed Auralast® Pine

Vertical-Grain Douglas Fir<sup>†</sup>

Mahogany\*

### **EXTERIOR TRIM**

### WOOD













Adams<sup>†</sup>

Flat<sup>†</sup>

Brickmould<sup>†</sup>

Pendleton<sup>†</sup>

Heritage

Backband

## AVAILABLE IN WOOD OR PRIMED WOOD



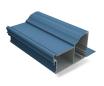
2" Historically Accurate Sill Nosing

### ALUMINUM BRICKMOULD

Heritage







1" X 4" Backband







Manchester<sup>†</sup>

Pendleton<sup>†</sup>

 ${\it Brick mould}$ 

Adams

Flat

# INTERIOR OPTIONS



## INTERIOR WOOD OPTIONS (AVAILABLE ONLY IN CUSTOM™ SERIES)















Auralast® Pine

Oak

Walnut

Knotty Alder

Cherry

Vertical-Grain Douglas Fir

Mahogany

**Custom Species** 

## STANDARD INTERIOR FINISHES\* (CUSTOM OPTIONS AVAILABLE)



Pure Ivory





Desert Sand



Rosemary



GunMetal





Paint

Perfect White Paint

Grey Pearl Paint

Paint

Paint

Paint

Luxury Bronze Paint

Blackest Ink Paint















Clear Lacquer

Warm Toffee Stain



Stain



Kodiak Stain



Black Stain



MENARDS® Golden Oak



MENARDS® English Chestnut



MENARDS® Gunstock



MENARDS® Mocha

### INTERIOR TRIM (AVAILABLE ONLY ON RADIUS UNITS)



WM-445















Pine Corner Block

CHOOSE YOUR WINDOW HARDWARE



#### CASEMENT AND AWNING





W-5500<sup>™</sup>

W-5500<sup>™</sup> and Custom<sup>™</sup>

#### DOUBLE-HUNG AND HORIZONTAL SLIDING





W-5500<sup>™</sup>

 $\mathsf{Custom}^{^{\mathsf{TM}}}$ 

#### WINDOW HARDWARE FINISHES\*













Oil-Rubbed Antique Brass Bronze

Polished Brass

Brushed Chrome Polished Chrome

Satin Nickel







Chestnut Bronze

Powder-Coat White

Desert Sand

<sup>\*</sup>All hardware finishes not available with all product lines.
\*Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

## **CONFIRM OFFERING**

CHOOSE YOUR PATIO DOOR HARDWARE

#### SLIDING PATIO DOOR HARDWARE



## W-5500™ AND CUSTOM™

(SINGLE-POINT OR MULTI-POINT)

Available in keyed and keyed-alike

Colors: Antique Brass, Brushed Chrome, Oil-Rubbed Bronze, Polished Brass, Polished Chrome, Powder-Coat Black, Powder-Coat White, PVD Oil-Rubbed Bronze, PVD Satin Nickel, and Satin Nickel

#### SWINGING AND FOLDING PATIO DOOR HARDWARE



#### CLASSIC (W-5500<sup>™</sup>)

(MULTI-POINT)

Available in keyed and keyed-alike

Colors: Antique Brass, Brushed Chrome, Oil-Rubbed Bronze, Chestnut Bronze, Satin Nickel, Powder-Coat Black, Powder-Coat White, PVD Satin Nickel and, PVD Polished Brass



#### RUSTIC (W-5500<sup>™</sup>)

(MULTI-POINT)

Available in keyed and keyed-alike Colors: Oil-Rubbed Bronze, Antique Nickel, Distressed Nickel, and Distressed Oil-Rubbed Bronze



#### **CONTEMPORARY** (W-5500<sup>™</sup> AND CUSTOM<sup>™</sup>)

(MULTI-POINT)

Available in keyed and keyed-alike Colors: Brushed Chrome, PVD Satin Nickel, and Powder-Coat White



#### TRADITIONAL (CUSTOM™)

(MULTI-POINT)

Available in keyed and keyed-alike Folding patio door only Colors: Antique Brass, Brushed Chrome, Polished Brass, Polished Chrome, Satin Nickel, Powder-Coat Black, Powder-Coat White, Oil-Rubbed Bronze, and PVD Satin Nickel

#### **DOOR HARDWARE FINISHES\***



Brushed Chrome Polished Chrome





Antique Brass



Polished Brass



Satin Nickel



Distressed Nickel



Antique Nickel



Chestnut Bronze



Oil-Rubbed Bronze



Distressed Oil-Rubbed Bronze



Powder-Coat Black



Powder-Coat White

<sup>\*</sup>Actual colors may vary from samples shown due to printing process and/or differing monitor calibrations.

<sup>\*</sup>All hardware finishes not available with all product lines.



## DIVIDED LITES, BLINDS, AND GLASS OPTIONS



#### SIMULATED DIVIDED LITES (SDL)

Select SDL for an authentic divided lite appearance, with interior wood bars, metal spacers between panes of glass, and exterior metal bars. Bars are available in five widths and two profiles. Exterior metal bars come in 27 clad colors or your custom color; or choose primed metal bars, which may be painted any color.



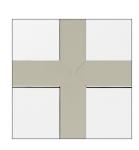
## HIGH PROFILE SIMULATED DIVIDED LITES (SDL)

For historical projects, upgrade to our high profile traditional SDL for increased architectural aesthetics and added depth. The same color and profile options available for the traditional SDL apply.



## GRILLES BETWEEN THE GLASS (GBG)

Designed for lower maintenance, GBG feature spacer bars between panes of glass. We offer 5/8" flat grilles or 23/32" or 1" contour grilles; contour grilles are available with two-tone coloring (Brilliant White inside / Desert Sand outside or vice versa).



### CONTEMPORARY SQUARE SIMULATED DIVIDED LITES

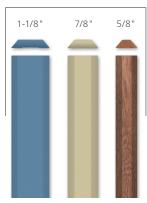
For the most contemporary appearance, choose this low-profile option for the interior of your windows. Available in all standard SDL sizes and color choices, contemporary square SDLs are permanently adhered to the glass.



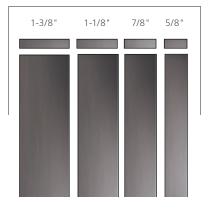
#### BEAD

# 2-5/16" 1-3/8" 1-1/8" 7/8" 5/8"

### PUTTY



#### CONTEMPORARY





#### BLINK® BLINDS

Select W-5500<sup>™</sup> windows and patio doors are available with Blink<sup>®</sup> Blinds + Glass. This exceptional blinds-between-the-glass offering delivers a clean, modern design with a choice of six colors, plus performance glass options. Blink Blinds are available in white, tan, sand, silver moon, espresso and slate gray. Blink Blinds never need dusting, and there are no exposed cords.



## SCREEN TECHNOLOGY

#### **SCREEN OPTIONS\***

Let the natural light flood in while keeping insects at bay. With a fine, black fiberglass mesh and light gloss finish, BetterVue® insect screens are now standard for awning, casement, double-hung and horizontal sliding windows. UltraVue, fiberglass and aluminum mesh screens are also available in charcoal or silver finishes.



View through regular fiberglass insect screen



View through UltraVue® insect screen



#### PHANTOM SCREENS® TECHNOLOGY

These retractable screens provide wide-open views when you want them or breezy protection from the outdoors when you need it. They're durable and easy to operate. Phantom Screens® are available on awning, casement and double-hung windows. Screens for double-hung windows also have a removable track that allows the sash to tilt in for easy cleaning.

#### PATIO DOOR SCREENS

As on our windows, BetterVue® screens are standard on patio doors. However, you can also choose from bottom-rolling extruded (both regular and heavy duty) or a top-hanging screen.

#### FRAME OPTIONS

WOOD FRAME SCREENS\*<sup>†</sup>

Finish your screen with your choice of wood species and color.



#### ALUMINUM FRAME SCREENS\*\*

Choose from any clad colors that let your screen frames stand out or blend in.

<sup>\*</sup>Insect screens are intended to allow air and light in, while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer. †Available in Custom™ only



## JELD-WEN WINDOW & PATIO DOOR LIMITED WARRANTY **OUR WARRANTY TO YOU...**

JELD-WEN® Products<sup>1</sup> are designed to create lasting value for your home. This warranty is effective for all JELD-WEN window and patio door Products (except United Collection products) manufactured on or after June 1, 2019 for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

#### What This Warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor<sup>2</sup> (where deemed necessary by us) to repair or replace any component is provided as specified below.

	Wood & Metal Clad Wood	Composite	Vinyl and Metal Clad Vinyl	Aluminum
Basic Product Coverage Owner-Occupied Single-Family Residence	20 years	10 years; glass is covered for 20 years	as long as you own and occupy your residence	10 years
Basic Product Coverage Commercial (Other than Owner-Occupied Single- Family Residence)	20 years	10 years	10 years	2 years
Skilled Labor <sup>2</sup> Coverage	2 years	2 years	2 years	1 year
Transferability - the maximum length of any coverage when you sell your residence or it becomes occupied by other than the original owner	10 years	10 years	10 years	Non-transferable

#### Special Coverages (Applies to both Owner-Occupied and Commercial)

The following Special Coverages apply to special product features and options; not all options are available on all products or in all

Glass Options	Coverage	Notes		
Triple-Glazed Glass Units	20 years	Includes the glass panes and the insulating seal.		
ImpactGard® Glass Units	10 years			
Special Glazings	5 years	Includes laminated glass units other than ImpactGard, and glass options not listed in our product literature, e.g., leaded or decorative glass.		
Blinds/Shades Between the Glass	10 years	Includes the seal, external control mechanism, and operation of the shade/blind.		
Stress Cracks	1 year	Applies to sealed glass units installed in windows and patio doors. Laminated glass and special glazings are excluded. Coverage includes replacement glass and skilled labor <sup>2</sup> necessary to replace the glass. Stress cracks occur when the glass develops a crack without sign of impact.		
Accidental Glass Breakage	Same as the Basic Product Coverage above (Owner- Occupied or Commercial)	Applies to Products ordered with tdouble strength or thicker glass. Not covered: damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.		
Finish Options	Coverage	Notes		
Clad Finish on Metal Clad Exteriors	AAMA 2605: 30 years	Coverage is for peeling, checking, cracking, or exhibiting excessive chalk, fade o color change <sup>3</sup> .		
	AAMA 2603/2604: 10 years	Clad products installed within one mile of a salt-water source (for example, a ocean or salt lake) or other corrosive environment require additional and specific		
	Anodized: 5 years	maintenance requirements. Refer to our full care and maintenance instructions.		
Factory Interior Finish on Wood Products	1 year	Coverage is for peeling, checking, or cracking. Should the factory interior finish be proven defective within this time period, we will at our option, replace or refinish the component or product, or offer a refinish credit up to \$50 per opening for windows or \$100 per opening for patio doors. This coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.		
Colored and Laminated Surfaces on Vinyl and Composite Products	10 years	Coverage is for peeling, blistering, or flaking, and excessive color change <sup>3</sup> . This coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.		

Other Special Coverages	Coverage	Notes	
AuraLast® Protection for Wood Products	Owner-Occupied Single-Family Residence: as long as you own and occupy your residence	Warranty coverage outside Canada, the contiguous 48 states and Alask contingent upon approval from the JELD-WEN Customer Care Department. Pl contact us.	
	Commercial: 20 years		
Custom Fiberglass Door Slabs	As long as you own and occupy your residence		
Factory Prefinish on Custom Fiberglass Doors	10 years	Should the factory prefinish be proven defective, we will at our option refinish the door or pay up to \$350.00 per opening to the current owner.	
Electric Operators	1 year	Coverage includes replacement parts and skilled labor necessary to replace the operator for one year.	
Retractable Roll Screens	5 years		

#### **How To Get Assistance**

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

	In the United States:	In Eastern Canada:	In Western Canada:	In Ontario Canada
Mail:	JELD-WEN Customer Care Attn: Warranty Claims P.O. Box 1329 Klamath Falls, OR 97601	JELD-WEN Service Dept 90, rue Industrielle Saint-Apollinaire, Quebec Canada GOS 2EO	JELD-WEN Service Dept 550 Munroe Avenue Winnipeg, Manitoba Canada R2K 4H3	JELD-WEN Service Dept 90 Stone Ridge Road Vaughan, Ontario Canada L4H 3G9
Phone:	888-JWHelpU 888-594-3578	800-463-1930	888-945-5627 204-668-8230	800-440-2714 905-265-5700
Fax:	800-436-5954	888-998-1599	204-663-1072	905-265-5704
E-mail:	jeldwenwarranty@jeld-wen.com	wpgservice@jeld-wen.com		
Web:	www.jeld-wen.com/contact-us	www.jeld-wen.ca/contact-us		

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

#### What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/ component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to twelve (12) months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

#### What This Warranty Does NOT Cover

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- · Normal wear and tear, including normal wear and tear of weatherstrip; natural weathering of surfaces. Variance in color or texture of natural wood parts, and natural tarnishing of copper cladding are not considered defects.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Exposure to chemicals (e.g. brick wash) or a harsh environment (e.g. salt spray or airborne pollutants) unless otherwise stated above.
- Misuse, abuse or failure to properly finish and provide maintenance.
- Alteration or modification to the Product (e.g. customer applied tints or films, paint finishes, security systems).
- · Any cause beyond the reasonable control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for fiberglass doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeldwen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.

- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Wood decay in wood components other than of pine species and any components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.

#### JELD-WEN is also not liable for:

- Glass breakage (except as covered above).
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult the Homeowner's Manual on how to work with this natural movement.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- · Hairline cracks in factory-applied finishes; surface cracks that do not compromise the underlying material are not a defect.
- Damage or distortion to other property, including but not limited to, vinyl siding, building components or landscaping caused in whole or in part by reflection of light or heat from JELD-WEN windows or doors.
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Repairs on product not accessible by road; travel costs related to repairs on product located more than 125 miles/200 kilometers from an
  authorized dealer; providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment.
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

#### Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venued in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

<sup>&</sup>lt;sup>1</sup> "JELD-WEN Products" shall refer to window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.

<sup>&</sup>lt;sup>2</sup> "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related issues.

<sup>&</sup>lt;sup>3</sup> "Chalking" of the exterior finish is not a defect unless it exceeds a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D4214. Fading or changing in color of the exterior finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed area of finish that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed area of finish. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

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